

## Deploying N-able MDR agent via N-sight RMM



## Contents

Overview.....	3
Requirements .....	3
Upload the Automation Manager policy to N-able RMM .....	3
Deployment via Automation Manager Policy in N-able RMM .....	5
Deploying N-able MDR To Specific Devices .....	5
Deploying N-able MDR To an Entire Client or Site .....	6
Configure the Task .....	7

## Overview

N-able has developed Automation Manager policies that will allow partners to mass deploy N-able MDR agents via N-able RMM. This document will go over the steps involved in deploying these agents.

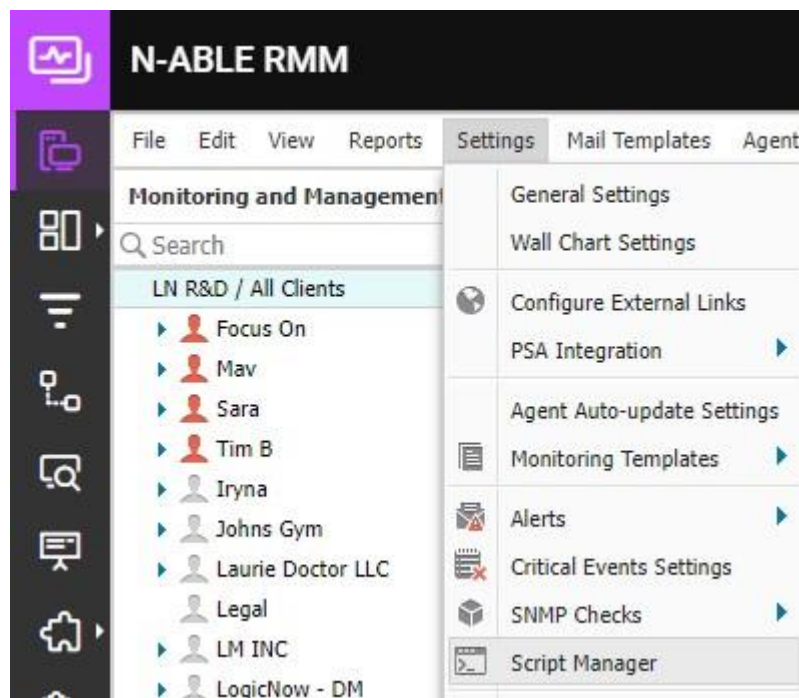
## Requirements

The Automation Manager policy requires N-able RMM to be on version 10.3.0 or above. Additionally, the script requires PowerShell 3.0 and Microsoft .NET 4.5 to be installed on the devices that partners wish to mass deploy N-able MDR agents on. Partners will also require access to the N-able MDR management console to get the tenant id.

## Adding the Automation Manager policies to N-able RMM

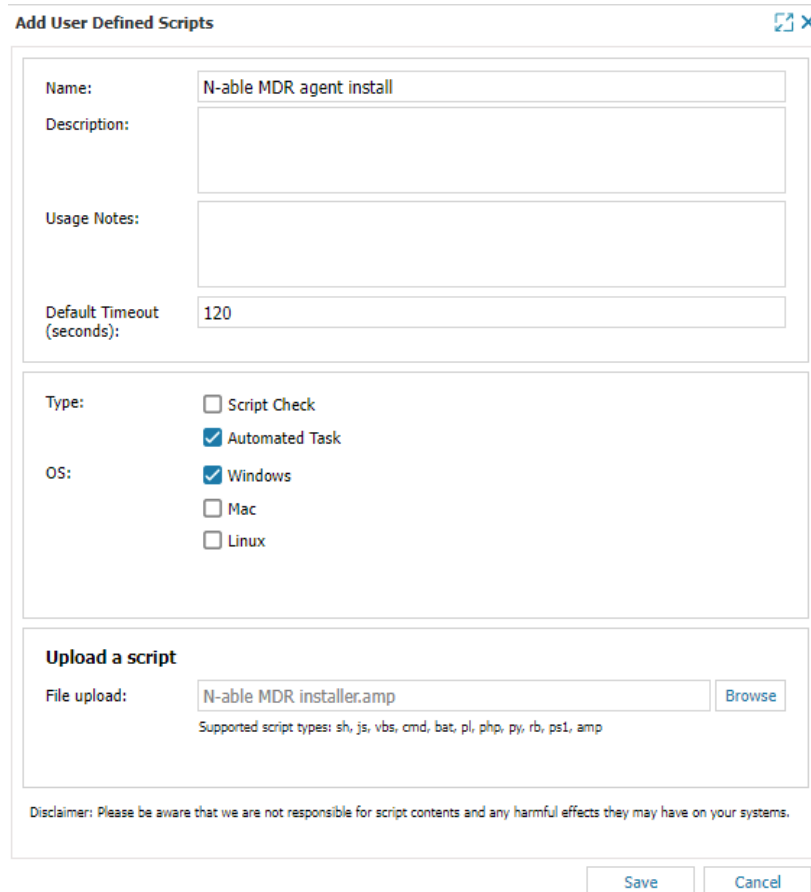
To import the Automation Manager policy:

1. Login to N-able RMM and navigate to **Settings->Script Manager**



2. Choose *New* and

- Name your policy appropriately
  - Choose *Automated Task* as the type
  - Choose *Windows* as the OS
3. **Browse** to where the Automation Manager policy is saved
  4. Click on **OK** to import the Automation Manager policy
  5. The policy is ready to be used.



**Add User Defined Scripts**

Name: N-able MDR agent install

Description:

Usage Notes:

Default Timeout (seconds): 120

Type: ☐ Script Check ☒ Automated Task

OS: ☒ Windows ☐ Mac ☐ Linux

**Upload a script**

File upload: N-able MDR installer.amp [Browse](#)

Supported script types: sh, js, vbs, cmd, bat, pl, php, py, rb, ps1, amp

Disclaimer: Please be aware that we are not responsible for script contents and any harmful effects they may have on your systems.

[Save](#) [Cancel](#)

















## Deploying the MDR Agent as a Task

Prior to deploying N-able MDR agents via Automation Manager policy in N-able RMM you will need to have administration level access to the N-able MDR Management console.

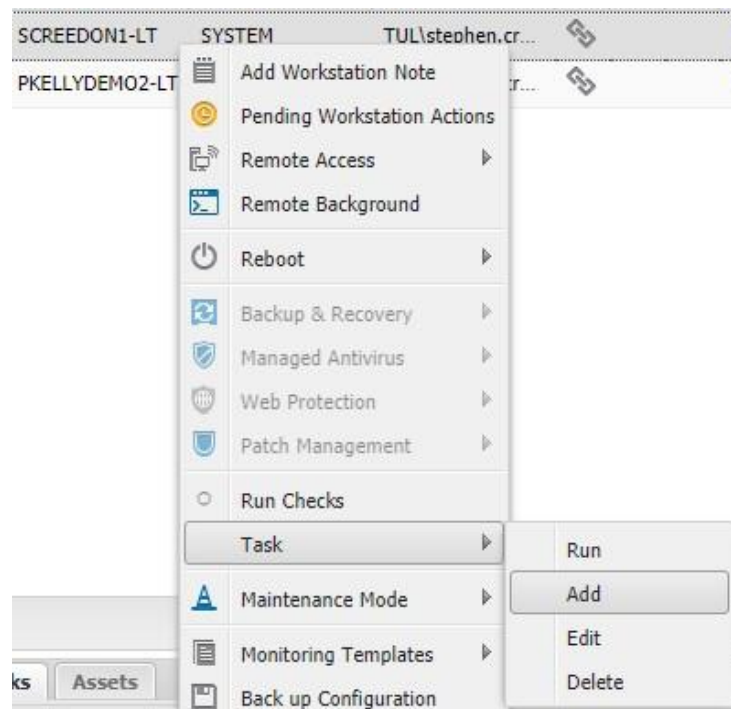
There are several ways to deploy the automation policy:

## Deploying N-able MDR To Specific Devices

1. Multi-select the target devices in the north pane (use Shift and left-click to choose a range of devices or Control and left-click for specific machines)

	City Gate Ltd	Mahon	SCREEDON1-LT	SYSTEM	TUL\stephen.cr...			
	Muir Associates	Hillside Road	Windows 10 (W...	Hyper-V Virtual ...	DESKTOP-KCGH...			
	ICT-Oke B.V.	FC-D IT	YDELACROIX-LT	1234567	TUL\yannick.del...			
	Solarwinds Port...	Parque Nacoes	Gollum-PC	casupp	Gollum-PC\casu...			

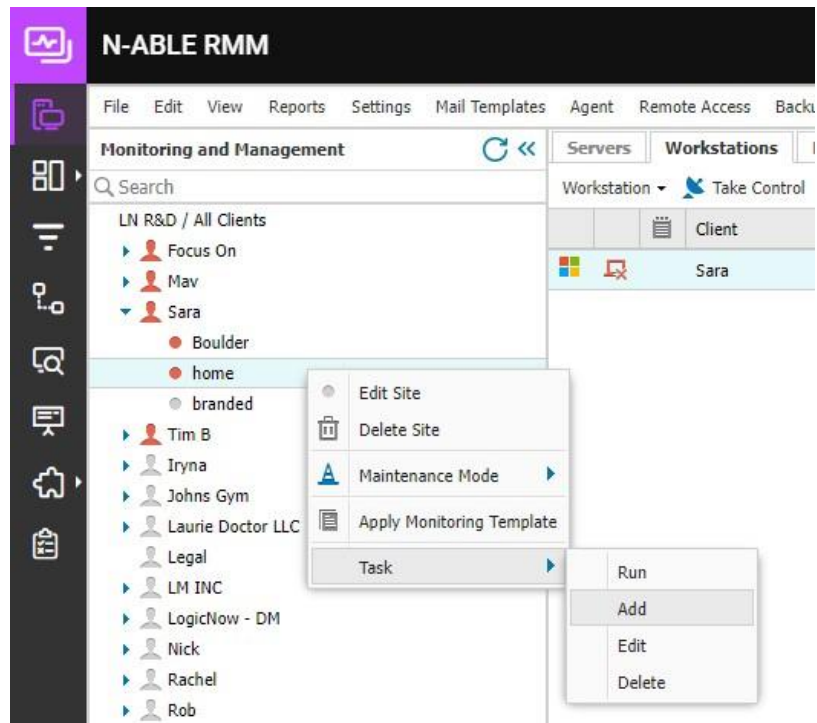
2. Right-click on one of the selected devices



3. Select *Task* from the context menu
4. *Add*

## Deploying N-able MDR To an Entire Client or Site

1. Right-click on the target Client or Site under the Monitoring and Management menu



2. Select *Task* from the context menu
3. *Add*

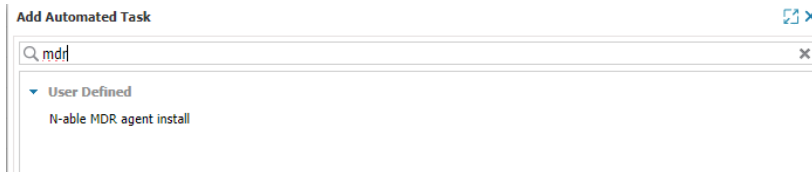
## Configure the Task

Regardless of the selection method, the next stage is to select and configure the Task.

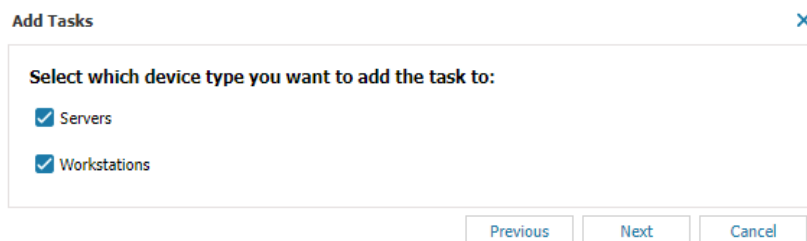
1. Select the automation policy

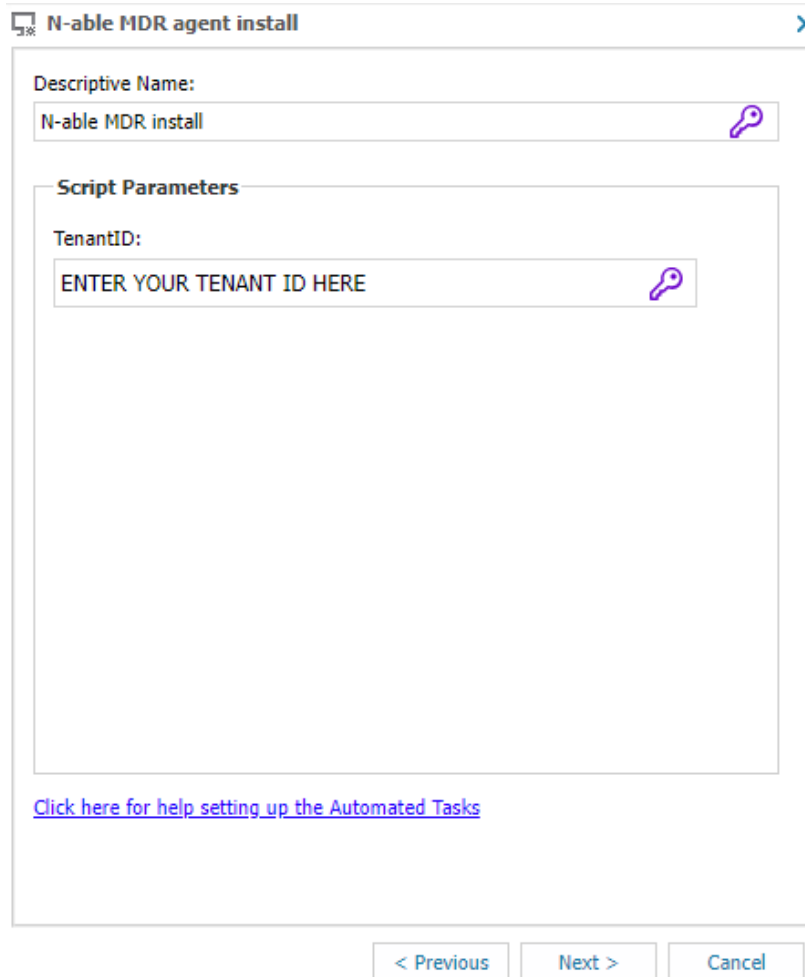
Scripts and automation policies are displayed and grouped by function and type (System and User Defined\*) in expandable sections with the ability to search for a policy.

Choose the policy from the *User Defined* section



2. As N-able MDR is billed against the user count, this should be ran on all machines you need to gather logging on Click *Next* to configure the Task





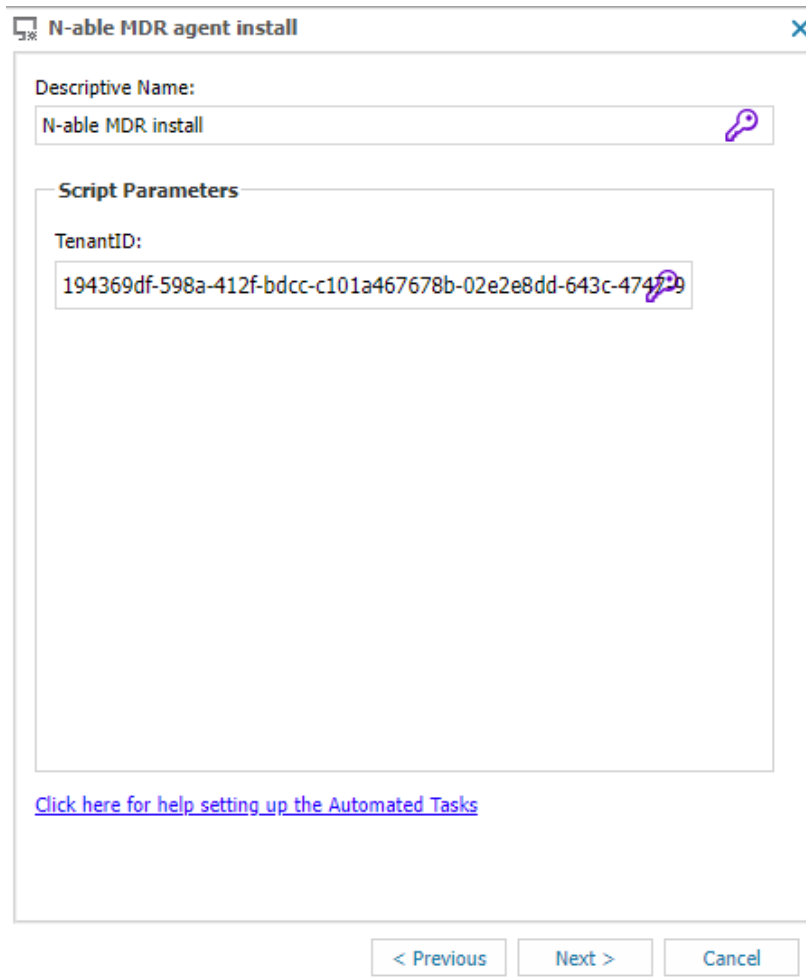
The image shows a Windows-style dialog box titled "N-able MDR agent install". It has a close button (X) in the top right corner. Inside the dialog, there is a section labeled "Descriptive Name:" with a text input field containing "N-able MDR install" and a key icon on the right. Below this is a section labeled "Script Parameters" which contains a "TenantID:" label and a text input field with the placeholder text "ENTER YOUR TENANT ID HERE" and a key icon on the right. At the bottom of the dialog, there is a blue hyperlink that reads "Click here for help setting up the Automated Tasks". At the very bottom of the window, there are three buttons: "< Previous", "Next >", and "Cancel".

- You will now be required to enter the Customer tenant. The tenant id is the unique code that will associate the devices with a particular customer level within N-able MDR. From the *customer* level within N-able MDR navigate to the download section (bottom Left of the navigation bar and copy the tenant ID



Tenant Data	
<b>Name</b>	N-able Demo (2023-11-03)
<b>Tenant ID</b>	194369df-598a-412f-bdcc-c101a467678b-02e2e8dd-643c-4747-9bce-4a25022f014e

3. Once the information has been specified your N-able RMM interface will look like this



**N-able MDR agent install**

Descriptive Name:  
N-able MDR install

**Script Parameters**

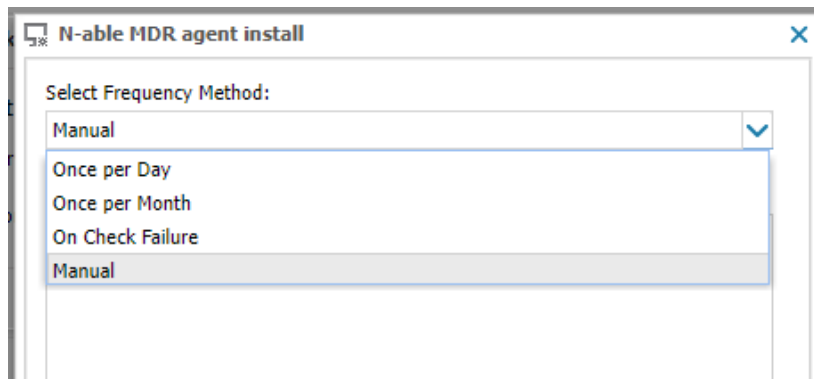
TenantID:  
194369df-598a-412f-bdcc-c101a467678b-02e2e8dd-643c-4747-9bce-4a25022f014e

[Click here for help setting up the Automated Tasks](#)

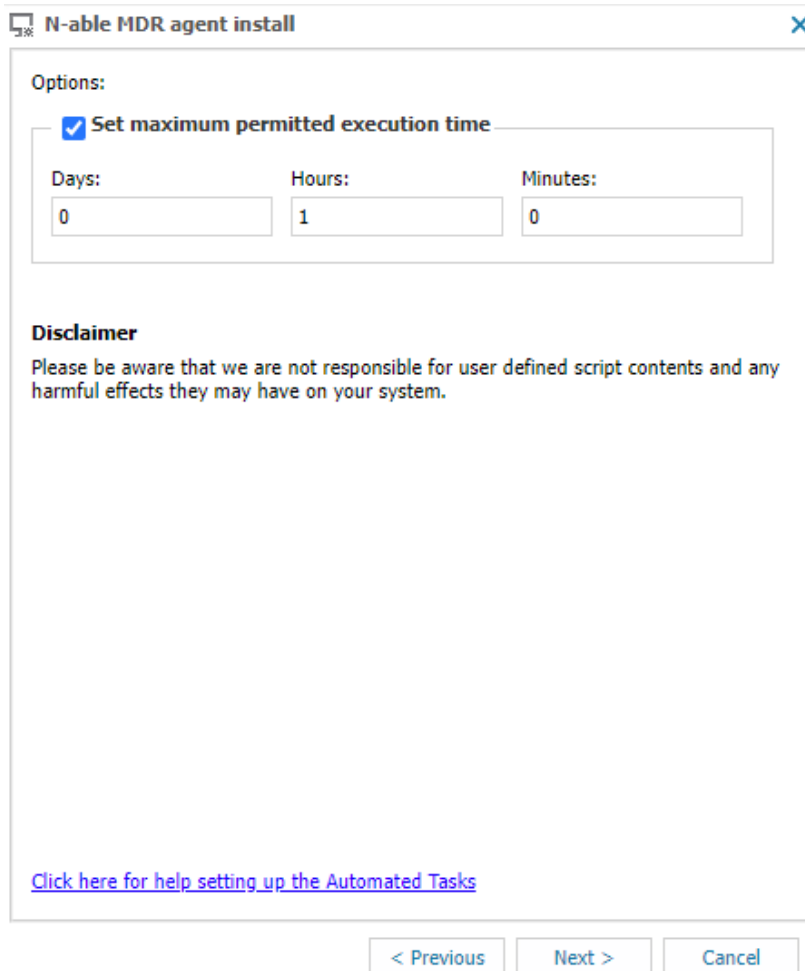
< Previous   Next >   Cancel

4. Select Frequency Method

Select **Manual** as we want to run the Automation Policy as a one-off action.



5. Choose the maximum permitted execution time, the default is 1 hour before N-able RMM will stop trying to run the automation policy.



The image shows a screenshot of the 'N-able MDR agent install' window. The window has a title bar with a close button. Inside, there is an 'Options:' section with a checked checkbox labeled 'Set maximum permitted execution time'. Below this, there are three input fields: 'Days' with the value '0', 'Hours' with the value '1', and 'Minutes' with the value '0'. Below these fields is a 'Disclaimer' section with the text: 'Please be aware that we are not responsible for user defined script contents and any harmful effects they may have on your system.' At the bottom of the window, there is a link that says 'Click here for help setting up the Automated Tasks'. At the very bottom of the window, there are three buttons: '< Previous', 'Next >', and 'Cancel'.

**N-able MDR agent install**

Options:

☒ Set maximum permitted execution time

Days: 0 Hours: 1 Minutes: 0

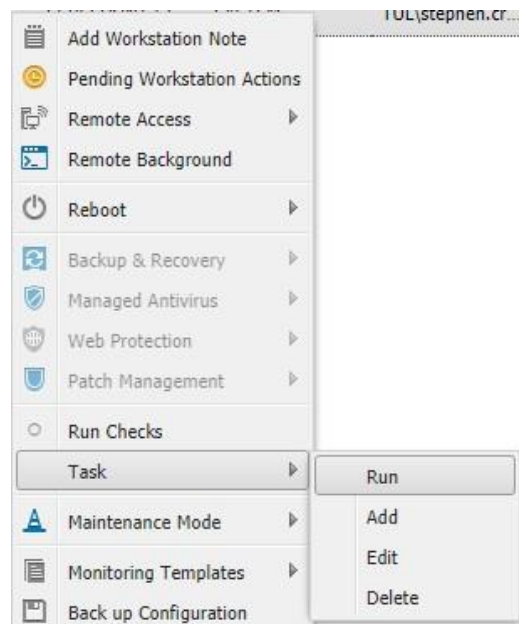
**Disclaimer**

Please be aware that we are not responsible for user defined script contents and any harmful effects they may have on your system.

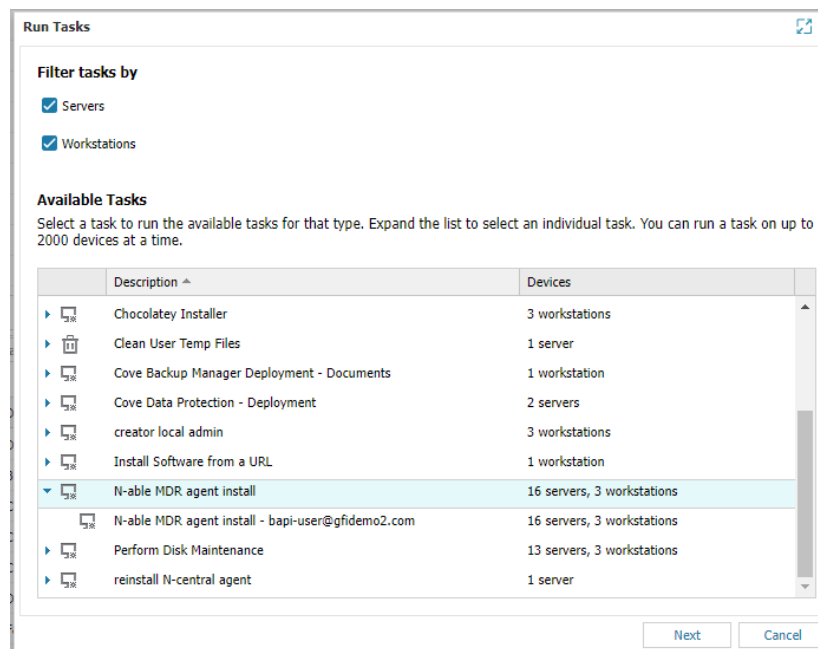
[Click here for help setting up the Automated Tasks](#)

< Previous Next > Cancel

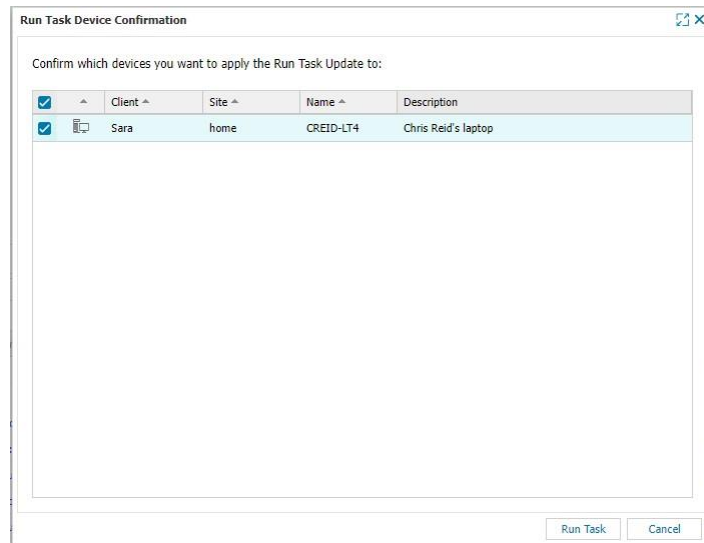
6. Confirm which devices you want to apply the Task to, if applying from the Customer/Site level or to multiple devices, or simply click *Finish* if applying to individual devices.
7. The task has now been added to our devices however we still need to run the automation policy. To do this either right click on the device/devices in the north pane if deploying to one machine or a group of machines, or right click on the Customer/Site level in the west pane, and choose *Task>Run*



8. Choose the N-able EDR Installer Policy and click *Next*



9. Choose *Run Task*



no reboot is required to fully install the agent on the endpoint, The N-able MDR agent will require little CPU and Memory to run on the machine, and is designed to send important alert detection as a priority.