

# Deploying Managed Detection and Response windows Agent through N-central



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## Overview

N-able has developed an Automation Manager policy that will allow partners to mass deploy the N-able MDR agents to all windows devices. This document will go over the steps involved in deploying these agents using this automated task.

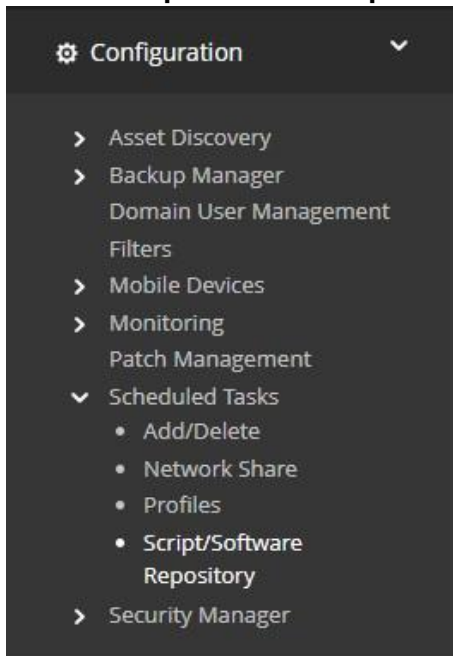
## Requirements

The Automation Manager policy requires N-Central to be on version 2020.1 or above. Additionally, the script requires PowerShell 3.0 and Microsoft .NET 4.x to be installed on the devices that partners wish to mass deploy N-able MDR agents on. Partners will also require Admin level access to the N-able MDR management console to get the Site tenant

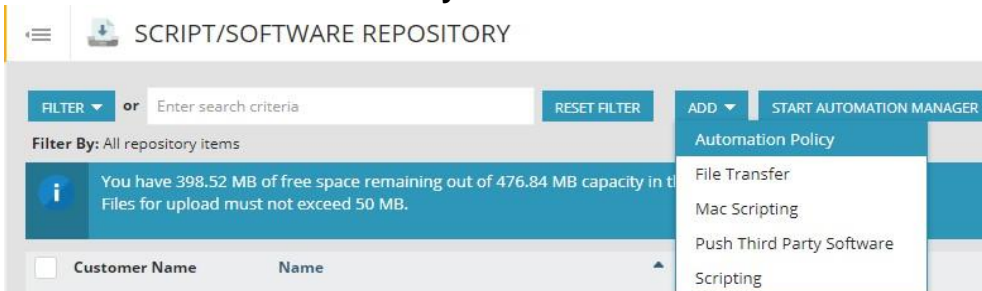
# Import the Automation Manager policies to N-central

To import the Automation Manager policy:

1. Login to N-central at the SO Level (purple level) and navigate to **Configuration->Scheduled Tasks->Script/Software Repository**



2. Choose **Add->Automation Policy**



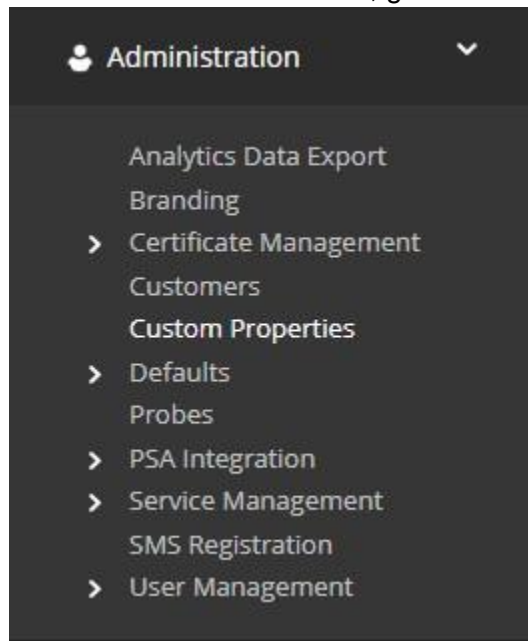
3. **Browse** to where the Automation Manager policy is saved
4. Click on **OK** to import the Automation Manager policy
5. The policy is now ready to be used

## Create A Custom Property to Store the MDR tenant ID

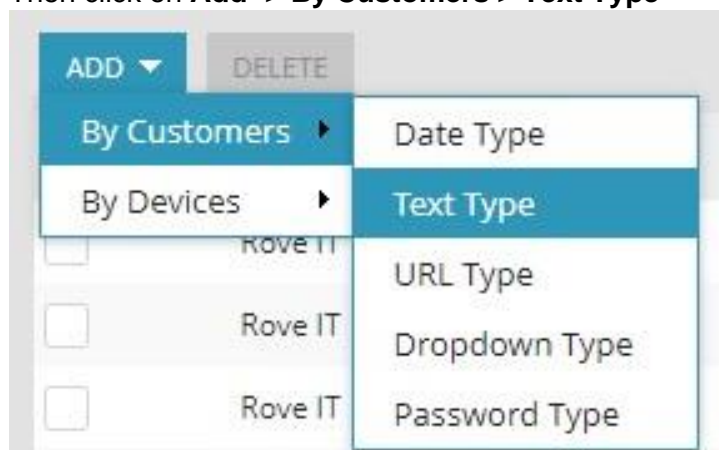
Now that the Automation Manager policies have been uploaded into N-central, the next step is to create an Organization-level custom property to store the MDR tenant ID. That tenant id will be used to configure the MDR agent to check in under the correct tenant in the MDR console.

### 1. Creating the custom property

- a. At the SO level in N-Central, go to **Administration -> Custom Properties**



- b. Then click on **Add -> By Customers > Text Type**



- c. On that screen, call the custom property "N-able MDR tenant", Leave the Default Text blank then choose

**Propagate to all new Customer/Sites** from the drop-down menu. Finally, make sure that you select all Customers/Sites from the table.

Property Detail Type: Text


Property Name:

Default Text:

[?](#)

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Customers Associations

 • Enabling this option will **automatically propagate to new Customers** created in the future.

• Enabling this option will **also propagate to new Sites** if the parent Customer is selected.

• If the **parent Customer is not selected, the newly created Sites will not be selected.**

Propagate to all new Customers/Sites ☐

d. Click on **Save** to save the custom property.

## Obtain the MDR tenant ID

- The *MDR tenant ID* is a unique code that will associate the devices with a particular tenant in MDR within N-able MDR partner level, choose the customer you want the Tenant ID for, go to the downloads sections.

**Tenant Data**

**Name**

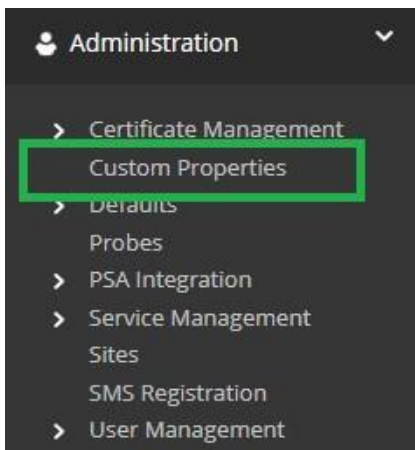
N-able Demo (2023-11-03)

**Tenant ID**

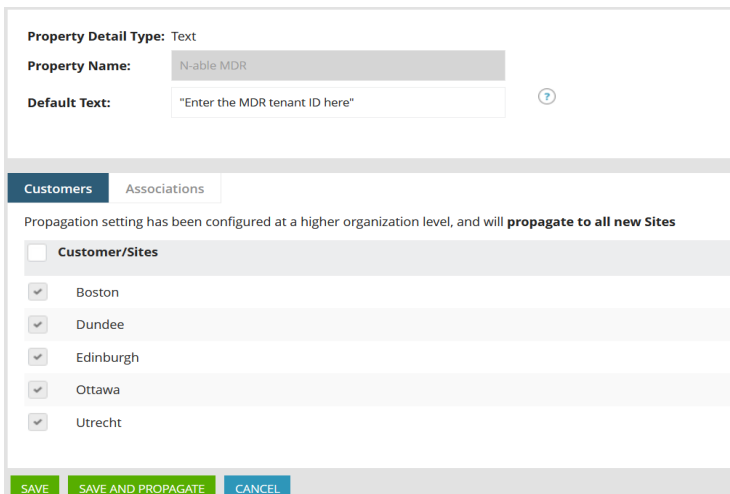
194369df-598a-412f-bdcc-c101a467678b-02e2e8dd-643c-4747-9bce-4a25022f014e

## Store the MDR Tenant ID in The Custom Property

- Once you have the desired tenant ID (refer to the “Obtain the MDR tenant ID’ Sections go back to N-Central and at the **CUSTOMER** level, navigate to **Administration -> Custom properties > locate the Custom Property created in step 1.c**



2. Enter the MDR tenant ID created for this customer gained from the steps above labeled "Obtain the MDR tenant ID"



3. If you have multiple sites within your N-central Client level, you can choose to propagate this Tenant ID down to your sites. If you do not propagate this custom property you will need to repeat steps one and two for each client site within N-central. Propagation is recommended.



## Deploying the MDR Agent as a Scheduled Task

To deploy the N-able MDR windows agent:

1. Login to N-central at the SO Level and navigate to **Actions->Run an Automation Policy**
2. Choose the N-able MDR deployment automation manager policy

Task Name:

Enabled: ☒



Details | Executing Devices | **Targets** | Schedule | Notifications

#### CREDENTIALS

- ☒ Use LocalSystem credentials
- ☐ Use Device Credentials
- ☐ Custom Credentials
- ☐ Use Currently Logged On User

#### AUTOMATION POLICY

Repository Item:

Description: **installs adlumin with custom TenantID**

File Name: [N-ABLE MDR installer.amp](#)

#### INPUT PARAMETERS

Input Parameter	Select or Enter Value
TenantID	<input type="radio"/> TenantID <input checked="" type="radio"/> N-able MDR

- You will now be required to specify the MDR tenant ID – this can be entered manually, or (recommended) you can choose the Custom Property created earlier in these instructions to dynamically provide the appropriate Tenant ID

#### INPUT PARAMETERS

Input Parameter	Select or Enter Value
TenantID	<input type="radio"/> TenantID <input checked="" type="radio"/> N-able MDR

- Navigate to the Targets tab within the Scheduled Task and choose the devices that you want to push the agent to, Below would be on all windows agents. Servers, Workstations and laptops

DETAILS Scheduled Task Limitations

Task Name:

Enabled: ☒

Details | Executing Devices | **Targets** | Schedule | Notifications

**Filters:**

Filters Found

- Town of New Atlas - Police HQ Devices
- Town of New Atlas - Town Hall Devices
- uptime greater than 10 days
- users
- Veeam Backup and Replication Service
- Windows 10 deployment
- Windows 10 devices
- Windows 10 or less
- Windows 20h2 and below
- Windows Probes
- Windows Server Backup

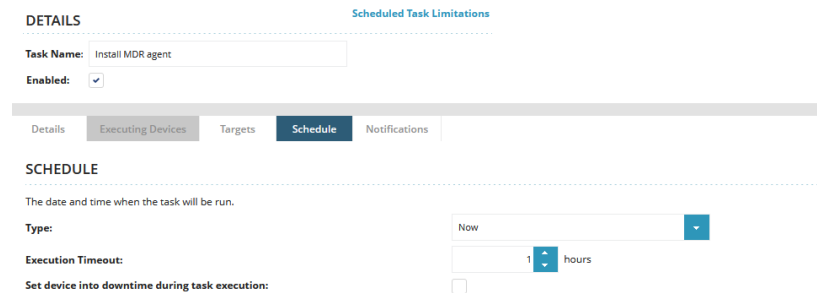
Selected Filters

- Windows Agents

SAVE CANCEL



5. Navigate to the Schedule tab to choose when you want to run the Automation Manager policy



**DETAILS** Scheduled Task Limitations

Task Name:

Enabled: ☒

Details | Executing Devices | Targets | **Schedule** | Notifications

**SCHEDULE**

The date and time when the task will be run.

Type:

Execution Timeout:  hours

Set device into downtime during task execution: ☐

6. Click Save

Installation of the N-able MDR agent will start to install now, as the installer is small in size it should only take a minute or two and you'll start to see the agent appear in the MDR console.