Security Manager | AV Defender

Release Notes

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Release Notes

Security Manager | AV defender is an integrated AV offering available for all Security Manager | AV Defender clients as a licensable option for users using N-able N-central. Management and deployment are done through your Security Manager | AV Defender server.

AV Defender Version 7.9.18.468

Enhancements

The following improvements have been added:

- Compatibility:
  - Windows 11 Version 24H2
  - Windows Server 2025 x64 (pending N-central support)

Added support for removing the following incompatible security products:

- Kaspersky Embedded Systems Security 3.x
- WithSecure Client Security 16.x
- WithSecure Client Security Premium 16.x
- WithSecure Server Security 16.x
- WithSecure Server Security Premium 16.x
- ESET Endpoint Security 11
- Trellix Endpoint version 23.x.

Enhanced Support for removing the following incompatible security products:

- eScan Corporate Edition 14.x

Resolved in this build

The following issues have been resolved:

- Resolved an issue where the update process failed with error -2013 during a Reconfigure Agent task.
- Antimalware: Folder exclusions with wildcards and network paths are now functioning correctly during the scanning process
- Firewall: When the endpoints were shut down, Firewall rules were not correctly updated or applied when using policy assignment rules and transitioning from an out-of-office VPN connection to an in-office Ethernet connection.
- Fixed a crash during the update process. It affected endpoints with product version 7.9.11.412 or older.
- In some situations, the security agent caused high memory usage.

AV Defender Version 7.9.9.381

AVD 7.9.9.381 is available for 2023.5 + N-central servers and agents.

New features and enhancements

Security Enhancements

Added support for removing the following incompatible security products:

- Avast Business Security 23.X
- Adaware antivirus free 12.x
- Total AV 5.X

Enhanced support for removing the following incompatible security product:

Trend Micro Worry-Free Business Security Agent 6.x

Network Protection

A new Network Protection driver is being rolled out. This update is silent, with no action required from your side (no agent reconfiguration required).

Product

Starting with this release, we are going to bring improvements to the endpoint update mechanism. These improvements are being rolled out in stages and requires no action from your side.

Resolved in this build

The following issues have been resolved:

Network Protection

In a specific scenario, the rules set through Network Protection > Application blacklisting were not applied correctly.

Product

Security fixes.

AV Defender Version 7.9.7.336

AVD 7.9.7.336 is only available for 2023.5 + N-central servers and agents.

Enhancements

- Support for Windows 11 23H2
- Added support for removing the following security products:
  - CrystalIDEA Uninstall Tool 3.x
  - Sophos Endpoint Agent, version 2022.4.x

- Ability to certificate hash exclusions for PowerShell scripts.
- Added support for removing the following incompatible security product:
  - Webroot SecureAnywhere 9.x
  - Coro Cybersecurity
  - Cylance PROTECT, version 3.x
  - Trellix Agent *Trellix Endpoint Security Platform
  - Trellix Endpoint Security Adaptive Threat Protection
  - Trellix Endpoint Security Threat Prevention
  - Trellix Endpoint Security Web Control
- The Antimalware module can now monitor files that use the .log and .gif extensions.
- Enhanced support for removing the following incompatible security product:
  - Trend Micro Apex One Security Agent 14.x

Resolved in this build

The following issues have been resolved:

- The security agent installation crashed on Windows Server 2016 endpoints with a very large number of certificates.
- Addressed a specific scenario where the product caused critical errors (BSOD). The issue is now fixed.
- Custom scan displayed incorrect paths in the local scan log when multiple scan tasks occurred at the same time.
- The module blocked a particular web address, which had been excluded in the policy, while the Web Proxy category was configured for blocking.

Antimalware

- Custom scan displayed incorrect paths in the local scan log when multiple scan tasks occurred at the same time.
- The module could not quarantine Java Archive files, even though the archives could be deleted.
- The module did not detect files transferred at the same time on a network share via Remote Desktop Protocol (RDP).
- In specific cases, the security agent crashed when a new product version was available
- The security agent did not allow the safe removal of external storage devices when the Antimalware module was installed.

Firewall

- In some cases, the Firewall module blocked applications already excluded in the policy.
- The Firewall module caused endpoints to temporarily lose network connectivity when starting services or when changing policies. This issue occurred on Windows 10 and 11 systems.
- In some cases, the Firewall module crashed after changing the Network Adapter settings.
- In some cases, rules configured in the policy were no longer applied after a period of time, resulting in blocked applications.

Content control

- In a particular case, the Content Control module prevented PDF files from being downloaded from a website. The website remained in a loading state and eventually displayed the page as inaccessible.
- Events generated by the Data Protection rules displayed IPs instead of web addresses when keyword filters were added for web traffic.
- The Content Control module now blocks SSL connections, from non-browser processes to malicious domains. This improvement is going to be gradually enabled on all endpoints.

AV Defender Version 7.8.3.265

! During this update, the Microsoft Exchange Transport service will be stopped.

Enhancements

Product

Added support for removing the following security products:

- Trend Micro Apex One Security Agent 14.x
- Qi An Xin Enterprise Security Assistant

Resolved in this build

Antimalware

- Fixed an issue that caused the security agent to create database registry files on partitions smaller than 1 GB.
- In certain scenarios, endpoints encountered critical errors (BSOD) when the Antimalware module was active.
- Fixed an issue that caused the Antimalware module to prompt users to take actions on clean files.
- The product was causing high disk usage when scanning certain SSD drives.
- Removed the unused caching database files on partitions smaller than 1GB.
- Fixed an issue where the Antimalware module failed to report detections of infected browser plugins in certain scenarios.
- The Antimalware module displayed On-Access as disabled in the local interface even though it was enabled in the policy.

Advanced Threat Control

- In some situations, the Advanced Threat Control module caused high memory usage and performance issues.
- Addressed an issue where the Advanced Threat Control feature caused critical errors (BSOD).
- Fixed an issue that caused the Bitdefender Endpoint Security Service to crash when Advanced Threat Control was installed.
- In certain scenarios, endpoint encountered critical error (BSOD) when the Advanced Threat Control module was active.

Product

- Fixed an issue that prevented the security agent from detecting samples during unpacking archived files.
- The security agent caused high CPU usage on Microsoft Windows Server 2019.

AV Defender Version 7.7.2.228

AV Defender 7.7.2.228 is available for Windows Modern Operating Systems, designed for Windows 7/Windows Server 2008R2 and higher.

Enhancements

Firewall

- The default Firewall driver has changed.

Product

Added support for upcoming features available with the next major GravityZone release.

- The information window title now reflects the product name.
- The Crypto Miner threat detection has been added.
- The Power User module is now available in Vietnamese.

Resolved in this build

Network Protection

Fixed an issue that prevented users from accessing specific websites while the SSL Scan option was enabled.

Advanced Threat Control

In some situations, the Advanced Threat Control module caused high memory usage and performance issues.

Fixed an issue that caused the Bitdefender Endpoint Security Service to crash when Advanced Threat Control was installed.

Exchange Protection

- Fixed an issue that caused Exchange Protection to mark multiple valid emails as spam.

Product

- Fixed an issue that prevented the security agent from detecting samples during unpacking archived files.

AV Defender Version 7.5.3.195

AV Defender 7.5.3.195 is available for Windows Modern Operating Systems, designed for Windows 7/Windows Server 2008R2 and higher.

Resolved in this build

- Security fixes.
- Advanced Anti-Exploit was blocking the installation of CAB files.
- Epprotectedservice.exe would not run after upgrading from Windows 7 to Windows 10.
- On-demand scans affected the indexing service of Windows 11 systems resulting in a reset of indexed items. After this, the Windows indexing process started automatically from the beginning.
- In some cases, the security content update process resulted in error code -1016. The issue is now fixed.

AV Defender Version 7.4.3.146

AV Defender 7.4.3.146 is available for Windows Modern Operating Systems designed for 7/Windows Server 2008R2 and higher.

Enhancements

Antimalware Technology replacement: new filesystem driver/selfprotect driver. This does not require any integration changes.

Resolved in this build

- Security fixes.
- In some cases, the security agent caused high RAM memory usage on Windows 10 systems with version 7.2.2.92.
- The Advanced Threat Control module caused Microsoft Outlook to stop functioning when opening the application or answering an email.
- In some cases, the Bitdefender services failed to work properly after updating to the latest product version.

AV Defender Version 7.2.2.101

> During this update, the Microsoft Exchange Transport service will be stopped.

Resolved in this build

- Security fixes

AV Defender Version 7.2.2.92

The AV Defender 7.2.2.92 is available for Windows Modern Operating Systems, designed for Windows 7/Windows Server 2008R2 and higher.

Resolved in this build

- The Endpoint Security Service generated high RAM usage when the endpoint received new policy settings
- The Content Control module lead to a slowdown when downloading files from the network share.
- Addresses a specific scenario where the product caused critical errors (BSOD). This issue is now resolved.
- The Endpoint Security Console service randomly created a certain file on endpoints.

- The Endpoint Security Console service crashed after installing the security agent on a different partition on Windows Server 2012.
- In some cases, the agent installation failed on endpoints with Windows Defender enabled. This issue is now fixed.

AV Defender Version 7.2.2.90

The AV Defender 7.2.2.90 is available for Windows Modern Operating Systems, designed for Windows 7/Windows Server 2008R2 and higher.

Resolved in this build

In some cases, the agent installation failed on endpoints with Windows Defender enabled. This issue is now fixed.

AV Defender Version 7.2.2.85

The AV Defender 7.2.2.85 is available for Windows Modern Operating Systems, designed for Windows 7/Windows Server 2008R2 and higher.

Resolved in this build

The Endpoint Security Console service crashed after installing the security agent on a different partition on Windows Server 2012.

AV Defender Version 7.2.2.84

The AV Defender 7.2.2.84 is available for Windows Modern Operating Systems, designed for Windows 7/Windows Server 2008R2 and higher.

Resolved in this build

- The Content Control module lead to a slowdown when downloading files from the network share.
- Addresses a specific scenario where the product caused critical errors (BSOD). This issue is now resolved.
- The Endpoint Security Console service randomly created a certain file on endpoints.

AV Defender Version 7.2.2.73

The AV Defender 7.2.2.73 is available for Windows Modern Operating Systems, designed for Windows 7/Windows Server 2008R2 and higher.

Resolved in this build

The Endpoint Security Service generated high RAM usage when the endpoint received new policy settings.

AV Defender Version 7.2.2.02

The AV Defender 7.2.2.02 is available for Windows Modern Operating Systems, designed for Windows 7/Windows Server 2008R2 and higher.

Resolved in this build

Scan SSL feature causing frequent connection (timeout) issues has now been resolved.

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